



WASHOE COUNTY SENIOR SERVICES SURVEY



This survey is for **seniors 55 and up**. The intent of this survey is to use data-driven approaches to improve healthy aging for seniors throughout Washoe County by focusing on key topics that are most important to you. The information collected from this survey will **only** be used to highlight specific trends, challenges and needs for the senior population in our communities, so strategies can be developed and implemented to provide better outcomes and opportunities.

Please return the paper version of the survey to the Senior Center, 1155 E. 9th St, Reno, NV 89512, or you can email to HSA-SRFrontdesk@washoecounty.gov. If you prefer to fill out the survey online, you can use the QR code in the upper right corner of this form, or go to our website at: www.washoecounty.gov/seniorsrv/events_calendars_menus.php

YOUR ZIP CODE: _____

HOW DID YOU HEAR ABOUT US OR RECEIVE THIS SURVEY? _____



TOP ISSUES

PLEASE CIRCLE

How age friendly is our community? Please circle a number for <u>each</u> question below from most important to least important to you.	MOST IMPORTANT TO YOU	SOMEWHAT IMPORTANT TO YOU	LEAST IMPORTANT TO YOU
OUTDOOR SPACES & BUILDINGS: We need more places to gather (<i>green spaces, safe streets, sidewalks, trails, and accessible buildings for people of all ages</i>).	1	2	3
TRANSPORTATION: In addition to driving, we need more public transit options that are accessible and affordable (<i>trains, buses, and shared-ride options</i>).	1	2	3
HOUSING: We need housing that is affordable and designed or modified so you can stay in your home as you get older.	1	2	3
SOCIAL PARTICIPATION: I am lonely, sad and/or isolated. We need more affordable and fun social activities.	1	2	3
RESPECT & INCLUSION: It is important to me that the community values everyone. Young and old learn from one another and honor what each has to offer.	1	2	3
WORK & CIVIC ENGAGEMENT: Older people are able to continue working, offer their time and skills, serve on advisory boards etc.	1	2	3
COMMUNICATION & INFORMATION: Information should be dispersed through a variety of means, as I do not have access to the internet or a smart phone.	1	2	3
ACCESSIBLE COMMUNITY HEALTH SERVICES: We need more accessible health services.	1	2	3
AFFORDABLE COMMUNITY HEALTH SERVICES: We need more affordable health services.	1	2	3



QUALITY OF LIFE

PLEASE CIRCLE

What do you think is necessary to meet your needs and improve your quality of life? Please circle a number for <u>each</u> question below from most important to least important to you.	MOST IMPORTANT TO YOU	SOMEWHAT IMPORTANT TO YOU	LEAST IMPORTANT TO YOU
HEALTH CARE & WELLNESS: We need more choices for healthcare providers and wellness activities.	1	2	3
INDEPENDENT LIVING: We need more support services to allow seniors to continue to live on their own.	1	2	3
ACTIVITIES: We need more entertainment, social and recreational opportunities.	1	2	3
HEALTHY FOODS: We need improved access to food programs for seniors.	1	2	3
EMPLOYMENT & ENGAGEMENT: We need more opportunities for seniors to work for pay, volunteer their time and skills, or actively engage with their families, friends and community.	1	2	3



HOUSING

PLEASE CIRCLE

Most seniors want to live at home as they age. If that is not possible, what types of housing arrangements would you prefer? Please circle a number for each question below from most important to least important to you.

	MOST IMPORTANT TO YOU	SOMEWHAT IMPORTANT TO YOU	LEAST IMPORTANT TO YOU
IN HOME CAREGIVERS: More affordable providers of personal in-home services.	1	2	3
AFFORDABLE RENTS: Housing costs need to be addressed on a fixed or declining income.	1	2	3
SHARED HOUSING: More opportunities to share housing costs with others.	1	2	3
GROUP CARE HOUSING: More group housing with assistance with tasks of daily living.	1	2	3
55+ COMMUNITIES: More of all-types of housing specifically built for seniors.	1	2	3



TRANSPORTATION

PLEASE CIRCLE

Most seniors would prefer to drive their own vehicles as they age. If that is not possible, what types of transportation options would you prefer? Please circle a number for each question below from most important to least important to you.

	MOST IMPORTANT TO YOU	SOMEWHAT IMPORTANT TO YOU	LEAST IMPORTANT TO YOU
IMPROVED TRANSIT: Expand transit routes where seniors live.	1	2	3
RIDE SHARE: Using FlexRIDE, buses, taxis, or smartphone apps like Uber and Lyft.	1	2	3
PARATRANSIT ACCESS: More paratransit routes and vehicles for disabled seniors.	1	2	3
CARPPOOL: Partnering with friends, family and neighbors to ride together.	1	2	3
WALKING/BIKING: Better connected paths, sidewalks and trails to get around town.	1	2	3



ACCESS TO INFORMATION

PLEASE CIRCLE

Where would you prefer to get information about services for seniors? Please circle a number for each question below from most important to least important to you.

	MOST IMPORTANT TO YOU	SOMEWHAT IMPORTANT TO YOU	LEAST IMPORTANT TO YOU
PUBLIC LIBRARY: Do your own research or ask library staff to find services.	1	2	3
TV/RADIO: Watch and listen to news and other programs to learn about services.	1	2	3
NEWSPAPER/ MAGAZINE/ BOOK: Read written materials to find services.	1	2	3
INTERNET: Look for services online with a computer, smartphone, or tablet.	1	2	3
SENIOR CENTERS: Visit or call senior and community centers to obtain information.	1	2	3

Thank you for taking the time to fill out our survey! We appreciate your feedback.

ADDITIONAL INFORMATION (OPTIONAL):

AGE: _____ **DO YOU LIVE ALONE? (circle one)** Yes No In a Facility

ANNUAL INCOME: (circle one) Under \$20,000 \$20,000-\$39,000 \$40,000-\$59,000 \$60,000-\$99,999 \$100,000 +

COMMENTS: